P.O. Box 65036 • Virginia Beach, VA 23467 • (757) 420-2625 www.JoyMinistries.tv Received & Inspected

OCT 29 2013

October 22, 2013

FCC Mail Room

Federal Communications Commission 445 12th Street S.W. Washington, DC 20554

Case # CGB-CC-0044
Petition for Closed Captioning Exemption
Request for Supplemental Information

I am replying to your letter dated September 27, 2013, regarding closed captioning requirements for the program "Joy in the Morning with Danette Crawford" based on the undue burden standards set forth in the Commission's Rules.

Enclosed is a copy of Joy Ministries' compilation for 2011 and 2012. We are requesting closed captioning exemption on the basis of the following:

- We have contacted several closed captioning companies to receive quotes for closed captioning services. Two of the companies we received quotes form include Caption Media and Video Caption Corporation (see ATTACHMENT A). The quotes ranged from \$272-\$360 per episode. This quote does not include the costs of tape stock and shipping and handling. Annual costs to caption our programs would be at least \$27,820 not including the shipping and handling costs or all of the tape stock that we would need. This estimate does not reflect the true cost that it would be to the ministry as the expense would double when we factor in shipping and handling and the additional tape stock. This also does not include integrating closed captioning on previously recorded programs.
- We are unable to add closed captioning to our programs "in house." In order to do close captioning services "in house," it would be necessary to purchase new hardware, software and pay an employee who specializes in video editing. Joy Ministries does not own or operate any of its video production, editing equipment or production facilities.
- We have contacted several businesses to request sponsorship for the closed captioning services. Our requests for sponsorship have been declined. We have also requested sponsorship and discounted services from all of our current networks (six total). These requests have been declined (See ATTACHMENT B for examples).

Closed captioning would impose an undue economic burden based on the following:

- Joy Ministries is a non profit 501 c(3) organization that is meeting the needs of the poor and disadvantaged in the Hampton Roads community. If required to provide closed captioning services, money would be taken from vital humanitarian educational and mentoring programs that operate among low-income neighborhoods.
- All of Joy Ministries humanitarian efforts and the "Joy in the Morning" television program are fueled by donors. In a time and economy where donor support is difficult to obtain, we do not have the means to provide captioning for the "Joy in the Morning" program.

 Providing closed captioning services would also cause us to withdraw from several of the television networks that we have provided consistent programming to, due to budget constraints.

On our television program, we type out all scriptures on the full screen. In addition, we make typed study notes available of all of the messages of the "Joy in the Morning" programs upon request.

Again, we respectfully request that "Joy in the Morning" be exempt from the closed captioning requirements for the above stated reasons. Please see the enclosed AFFIDAVIT (See ATTACHMENT C). Thank you.

Sincerely,

Danette J. Crawford, President

Joy Ministries

ATTACHMENT A <u>QUOTES</u>

Quote for Caption Media

Quote received October 2013-

Caption Media quoted price of \$360 per episode for rolling captions. This would not include additional copies- just one mini DV.

Quote for Video Caption Corporation

To: Danette Joy Crawford; Cor Rita Caswell; Titfany Thomas: Traffic Department; Hi Crystal, It was a pleasure making your acquaintance today! As I mentioned to you, we gave special pricing to your former colleague, Janita, la year around this timeframe. In speaking with management, we'd be delighted to extend the same rates for our services! Here is our quote: Video Caption Corporation would be delighted to assist the Joy Ministries organization with its needs for closed captioning services. A Lunderstand it, you would supply your show to us on BetaSP. Our deliverable to you would be a Closed Caption Master and 4 copies on BetaSP or comparable tape stock. Pricing: \$535 (discounted) Price includes transcription, captioning (Basic Roll-up Style Captions), encoding to tape, and tape stock. Our standard turnaround for your project is 3 business days. As a regular client of ours, we would waive rush fees on expedited 2-day turnarounds and significant discount our rates on faster turnarounds (including same day) and other services! Crystal—it would be an honor for us to work with Joy Ministries! Once you talk with your Production Team to determine the exact deliverables to each station, we can refine the quote for you.
Hi Crystal, It was a pleasure making your acquaintance today! As I mentioned to you, we gave special pricing to your former colleague, Janita, layear around this timeframe. In speaking with management, we'd be delighted to extend the same rates for our services! Here is our quote: Video Caption Corporation would be delighted to assist the Joy Ministries organization with its needs for closed captioning services. A Lunderstand it, you would supply your show to us on BetaSP. Our deliverable to you would be a Closed Caption Master and 4 copies on BetaSP or comparable tape stock. Pricing: \$535 (discounted) Price includes transcription, captioning (Basic Roll-up Style Captions), encoding to tape, and tape stock. Our standard turnaround for your project is 3 business days. As a regular client of ours, we would waive rush fees on expedited 2-day turnarounds and significant discount our rates on faster turnarounds (including same day) and other services! Crystal—it would be an honor for us to work with Joy Ministries! Once you talk with your Production Team to determine the exact
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Per our conversation, I'll give you a call next Friday.
Many thanks,
Constance
Constance Carlson Vice President, Sales & Marketing

FCC Mail Room

ATTACHMENT B

SUPPORT FROM PROGRAMMING DISTRIBUTORS

closed captioning lakey Bridges (KBridges@thn.org) Add contact	MA ES:11 E105/81/01
(c) Danette Joy Crawford;	
Statement regarding closed captioning:	
Infortunately, TBN does not offer the option to buy closed captioning for programming. If a local pro- he responsibility of that party.	gram is interested in closed captioning options, it is
Thank you.	
Celcey Bridges httpc-TV [Trinity Broadcasting Network 1330 Regent University Drive Suite #202 Virginia Beach, VA 23464 1340 Regent University Drive Suite #202 Wirginia Beach, VA 23464	
rnone; 757-845-2444 (1 ax. 757-345-9475 dridges@thn.org (www.thn.org	
To: Danette Crawford:	
To: Danette Crawford	
Greetings, We have contacted LeSea on your behalf. They do not do their closed captioning	
Greetings, We have contacted LeSea on your behalf. They do not do their closed captioning request for free closed captioning at this time. They extend their sincere regret.	
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ATTACHMENT C

<u>AFFIDAVIT</u>

I, Rev. Danette Crawford, President of Joy Ministries, Virginia Beach, Virginia, do hereby make oath before the undersigned and vow that the statements contained in my petition to the FCC dated October 18, 2013, regarding exemption from closed captioning of our television program "Joy in the Morning" based on undue burden rule are true and correct to the best of my knowledge and ability.

State of Virginia

City of Virginia Beach, Virginia, to wit

This day personally appeared before the undersigned Rev. Danette Crawford, President of Joy Ministries located in Virginia Beach, Virginia, who made oath before me in my jurisdiction the foregoing statements, by her are true and correct to the best of her knowledge and ability.

Signed before me on this date:

Notary Public

Commission Expires: /2-31-2017

ANDREW S GRAF
NOTARY PUBLIC 7537863
COMMONWEALTH OF VIRGINIA
MY COMMISSION EXPIRES 12-31-2017

Received & Inspected
OCT 29 2013
FCC Mail Room

JOY MINISTRIES EVANGELISTIC ASSOCIATION, INC. FINANCIAL STATEMENTS

For The Years Ended December 31, 2012 and 2011

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Accountants' Compilation Report

Board of Directors Joy Ministries Evangelistic Association, Inc. Virginia Beach, Virginia

We have compiled the accompanying statements of financial position of Joy Ministries Evangelistic Association, Inc. as of December 31, 2012 and 2011, and the related statements of activities, functional expenses, and cash flows for the years then ended. We have not audited or reviewed the accompanying financial statements and, accordingly, do not express an opinion or provide any assurance about whether the financial statements are in accordance with accounting principles generally accepted in the United States of America.

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America and for designing, implementing, and maintaining internal control relevant to the preparation and fair presentation of the financial statements.

Our responsibility is to conduct the compilation in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants. The objective of a compilation is to assist management in presenting financial information in the form of financial statements without undertaking to obtain or provide any assurance that there are no material modifications that should be made to the financial statements.

Colonial CPA Group, PLC

February 21, 2013

STATEMENTS OF FINANCIAL POSITION December 31, 2012 and 2011

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ASSETS

ASSETS		
	2012	2011
CURRENT ASSETS		
Cash	\$ 63,873	\$ 21,351
EQUIPMENT, At Cost, Net of		
Accumulated Depreciation	19,517	23,713
TOTAL ASSETS	\$ 83,390	\$ 45,064
LIABILITIES AND NET ASSET	ΓS	
	2012	2011
CURRENT LIABILITIES		
Accounts Payable	\$ 7,052	\$ 5,934
NET ASSETS		
Unrestricted	76,338	39,130
TOTAL LIABILITIES AND		
NET ASSETS	\$ 83,390	\$ 45,064

STATEMENTS OF ACTIVITIES For the Years Ended December 31, 2012 and 2011

	2012	2011
UNRESTRICTED REVENUE AND OTHER SUPPORT		
Contributions	\$ 689,749	\$ 557,146
Donated Airtime Services	260,000	156,000
Conference Fees	11,690	8,460
Interest income		10
TOTAL UNRESTRICTED		
REVENUE		
AND OTHER SUPPORT	961,439	721,616
EXPENSES		
Program Services	790,639	621,516
Support Services	89,580	76,595
Fundraising	44,012	43,160
TOTAL EXPENSES	924,231	741,271
CHANGE IN UNRESTRICTED NET ASSETS	37,208	(19,655)
UNRESTRICTED NET ASSETS - Beginning of Year	39,130	58,785
UNRESTRICTED NET ASSETS - End of Year	\$ 76,338	\$ 39,130

STATEMENTS OF FUNCTIONAL EXPENSES For the years ended December 31, 2012 and 2011

2012 2011 Fund-Total Support Fund-Total Program Support Program Services Services raising Expenses Services Services raising Expenses Salaries 110,219 40,357 4,170 154,746 100,991 40,344 3.919 145,254 8,668 7,822 1,734 1,156 11,558 1,565 1,043 10,430 **Employee Benefits** 1,755 Payroli Taxes 182 2,557 4,115 6,052 1,037 100 3,694 5,508 172,356 111,370 42,946 159,378 123,002 43,846 5,062 Total Salaries & Related Expenses 1,921 1,921 955 Advertising 955 237 2,132 860 3,439 Appreciation 2,369 2,579 Bank Charges 5,428 5,428 5,804 5.804 5,000 5,000 10.366 Conferences 10,366 8.140 8,140 18,705 18,705 Contract Labor Contributions 49,125 49,125 42,425 42,425 5,729 Depreciation 5,729 3,462 3,462 1,728 1,728 7.084 7.084 **Fundraising** 3,989 5.121 5,121 3,989 Insurance Maintenance 3,700 3,700 874 874 560 436 Ministry Supplies 560 436 2.930 Miscellaneous 3,118 3,118 6,236 2,265 665 Office Expenses 12,236 12,236 6,913 6,913 Outreach 165,999 6,788 172,787 45,872 45,872 6,285 2,095 8,380 18,356 6,119 24,475 Postage 5,613 7,419 2,515 9,934 16,839 22,452 Printing 5.649 5,649 2,500 2,500 Professional Fees Rent 20,858 6,952 27,810 30,063 7,516 37,579 Resource Products 912 912 1,824 121 121 242 153 153 413 413 Taxes 303,521 353,391 18,599 371,990 288,345 15,176 Television Outreach 741 14,815 Telephone 11,111 617 617 12,345 13,333 741 11,053 Travel 15,382 15,382 11,053 Utilities 1,806 602 2,408 3,277 819 4,096 15,920 15,920 7,493 7,493 Vehicle 621,516 43,160 790,639 89,580 44,012 924,231 \$ 76,595 \$ 741,271 **Total Expenses**

STATEMENTS OF CASH FLOWS For the Years Ended December 31, 2012 and 2011

	2012	2011
CASH FLOWS FROM OPERATING ACTIVITIES		
Change in Unrestricted Net Assets	\$ 37,208	\$ (19,655)
Adjustments to Reconcile Change in Net Assets		
to Net Cash Provided (Used) by Operating Activities	s:	
Depreciation	5,729	3,462
Changes in Assets and Liabilities		
Increase (Decrease) In:		
Accounts Payable	1,118	(5,788)
NET CASH PROVIDED (USED) BY OPERATING ACTIVITIES	44,055	(21,981)
CASH FLOWS FROM INVESTING ACTIVITIES		
Purchases of Furniture and Equipment	(1,533)	(25,434)
NET INCREASE (DECREASE) IN CASH	42,522	(47,415)
CASH, BEGINNING OF YEAR	21,351	68,766
CASH, END OF YEAR	\$ 63,873	\$ 21,351

NOTES TO FINANCIAL STATEMENTS DECEMBER 31, 2012 AND 2011

NOTE 1 - NATURE OF ORGANIZATION

Joy Ministries Evangelistic Association, Inc. ("Joy Ministries") is an evangelistic outreach organization designed to support single parent and low-income families. Its mission is to minister salvation and restoration to God's people. Joy was established in 1989 and seeks to share the gospel message both nationally and internationally through television, conferences, seminars and creative outreach methods.

Joy Ministries offers a variety of programs, such as Back-to-Work Program, First Day Challenge, Foreign and General Missions, Mother's Day Celebration, Single Mom's Life Group, Summer Reading Camp, Television Outreach, Women's Conferences, and Youth Outreach, among others.

NOTE 2 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Basis of Presentation Joy Ministries is required to report information regarding its financial position and activities according to three classes of net assets: unrestricted net assets, temporarily restricted net assets, and permanently restricted net assets. Support that is restricted by the donor is, however, reported as an increase in unrestricted net assets if the restriction expires in the reporting period in which the support is recognized. The Organization has no temporarily or permanently restricted net assets.

<u>Estimates</u> Management uses estimates and assumptions in preparing financial statements. Those estimates and assumptions affect the reported assets and liabilities, the disclosure of contingent assets and liabilities, and the reported revenue and expenses. Actual results could vary from those estimates.

<u>Donated Services</u> Joy Ministries receives a substantial amount of donated services. Donated services are recognized if the services received create or enhance nonfinancial assets or require specialized skills which would need to be purchased if not provided by donation. Such professional services, primarily broadcast airtime, recognized by Joy Ministries for the years ended December 31, 2012 and 2011 was \$260,000 and \$156,000 respectively.

NOTES TO FINANCIAL STATEMENTS DECEMBER 31, 2012 AND 2011

<u>Functional Expenses</u> Joy Ministries allocates its expenses on a functional basis among its programs, supporting services, and fundraising. Expenses that can be identified with a specific program, supporting services, or fundraising are allocated directly. Other expenses that are common to several functions are allocated by other means.

Equipment Equipment is recorded at cost when purchased and at estimated fair market value when received as donations. Generally, assets with a cost or fair value greater than \$500 are capitalized. Maintenance and repairs that do not improve or extend the useful lives of the respective assets are expensed currently. Depreciation expense is calculated using the straightline method, based on the following useful lives:

Asset Category	<u>Useful Life</u>
Furniture and equipment	5 years
Vehicles	4-5 years

<u>Income Taxes</u> Joy Ministries is exempt from income taxes under Section 501(c)(3) of the Internal Revenue Code; however, it is required to file federal income tax returns. Tax years before 2009 are no longer subject to income tax examination. Management continually evaluates tax positions reflected in the Organization's tax filings and does not believe any material uncertain tax positions exist.

<u>Subsequent Events</u> Joy Ministries has evaluated subsequent events through February 15, 2013, the date which the financial statements were available for issue.

NOTE 3: CONCENTRATIONS OF CREDIT RISK

At various times during the year presented, Joy Ministries may have had on deposit with a single financial institution more than \$250,000, which is the basic limit currently insured by the Federal Deposit Insurance Corporation (FDIC).

NOTE 4: OPERATING LEASE

Joy Ministries rents its facility using an operating lease which expired in July 2012 at which time it reverted to month-to-month. Rent expense totaled \$27,810 and \$37,579, respectively, for the years ended December 31, 2012 and 2011.